

Bayhealth Medical Center
Graduate Medical Education
640 South State Street
Dover, DE 19901
302-744-6999



To Whom It May Concern,

I am pleased to write this letter of recommendation for Farrukh Kidwai, PhD, who served as my instructor during the Green Belt training program held from June 24 to June 26, 2025, at Bayhealth Medical Center. Throughout the course, Dr. Kidwai demonstrated exceptional skill, professionalism, and dedication to fostering a learning environment that was both engaging and enriching.

From the start of the training, it was clear that Dr. Kidwai had a deep understanding of Lean Six Sigma principles and was able to break down complex concepts into easily digestible material. Whether covering foundational topics like DMAIC or delving into more intricate topics, he consistently made sure that the content was relevant, practical, and directly applicable to real-world situations.

What truly sets Dr. Kidwai apart is his ability to create an inclusive and interactive learning environment. He encouraged questions, provided constructive feedback, and facilitated group discussions that enhanced my understanding and application of the material. I found his approach to be not only educational but also motivational, as he took the time to connect with each participant individually to ensure we all gained the maximum benefit from the training.

Additionally, Dr. Kidwai exhibited strong communication and organizational skills. The course materials were well-structured, and he kept the sessions on track, ensuring that all key topics were covered within the allotted time while still accommodating for any individual queries or concerns.

I left the training feeling more confident in my ability to apply Lean Six Sigma tools and techniques to my work. Thanks to Dr. Kidwai's expert guidance, I now feel well-prepared to continue using my Green Belt certification and to make meaningful contributions to process improvement within my organization.

I highly recommend Dr. Kidwai for any role related to training, coaching, or facilitating Lean Six Sigma programs. His passion for teaching, combined with his expertise, makes him an invaluable asset to any learning initiative.

Sincerely,

Lydia K. Raughley

Lydia Raughley, MS, C-TAGME, CLSSGB

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Administrative Director

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19904 302-744-6999