

April 24, 2025

To Whom It May Concern,

It is an honor to share my wholehearted endorsement of the **Lean Six Sigma Certification and Transformation Program** led by **Dr. Farrukh Kidwai, PhD., CLSSMBB**, CEO and Partner at **KIDWAI & Associates, LLC**.

I have had the privilege of working with Dr. Kidwai and witnessing firsthand the impact of his programs on organizational performance and cultural transformation. His depth of knowledge in Lean, Six Sigma, and enterprise integration is unmatched, and his ability to translate that knowledge into practical, actionable insights is what sets him apart. Dr. Kidwai brings not only technical mastery, but also a powerful blend of humility, empathy, and strategic thinking to every engagement.

The Lean Six Sigma program he delivers is more than a certification—it is an immersive, outcomes-focused experience that empowers teams to rethink processes, eliminate inefficiencies, and drive sustainable results. Dr. Kidwai's approach is both rigorous and adaptable, combining industry best practices with real-world relevance, tailored to each client's unique context and goals.

As a leader, educator, and transformation strategist, Dr. Kidwai embodies the principles he teaches. His commitment to excellence and continuous improvement is evident in every project, every session, and every conversation.

I highly recommend Dr. Farrukh Kidwai and the programs he offers to any organization seeking meaningful improvement and lasting impact.

With appreciation,

Diane Constantine MBA, MSN, RN, NI-BC, NEA-BC

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