



7/25/2025

Greetings,

I am enthusiastically writing to recommend Dr. Farrukh Kidwai, CLSSMBB, based on my experience as a student in their Lean Six Sigma Green Belt certification course, which I completed on July 17th, 2025, at Bayhealth Medical Center.

During the course, Farrukh's deep understanding of Lean Six Sigma methodologies and his ability to convey complex concepts clearly and engagingly were consistently impressive. For example, he excelled at explaining specific Lean Six Sigma concepts, (e.g., DMAIC methodology, LEAN, Six Sigma value and calculation, Test of Change, PDSA, Value Stream Mapping, 8 Wastes, TAKT Time, 5S, statistical analysis tools like control charts) through very vivid storytelling and real-world case studies and practical exercises he experienced.

Farrukh created a collaborative learning environment where questions and discussions were experienced throughout the entire session. They were patient and provided individualized guidance, ensuring that all students, regardless of their prior experience, could grasp the material and apply it effectively. The hands-on simulation exercises and interactive dialogue significantly enhanced understanding and confidence in applying Lean Six Sigma principles. In addition to Farrukh's strong instructional skills, he demonstrated a sincere and genuine passion for continuous improvement and a commitment to student success. His enthusiasm was contagious, motivating students to explore the subject further and consider its applications in their professional roles and personal lives.

I can honestly say the certification training has been one of the best educational/certification sessions I've ever taken, and I totally credit it to Farrukh and the style in which he teaches and the immense passion he has for what he does. He has a fervent desire to help others infuse Lean Six Sigma into their daily professional and personal lives. I count it a true blessing to have been taught by the best CLSSMBB, Farrukh!

Please feel free to contact Tasheema_Heyliger@bayhealth.org or 302-744-6570 if any further information or questions are needed.

Sincerely,

Tasheema Heyliger

Tasheema Heyliger, MSN, BSN, RN, CLSSGB

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